

Help for families in North Tyneside

Advice and support for parents and carers.

Supporting Families Locality Teams

In North Tyneside the Supporting Families Locality Teams provide support to families who experience two or more of the following issues:

- Poor school attendance
- Worklessness
- Children who need help
- Parents and children with health problems
- Domestic violence
- Anti-social behaviour and crime

There are four Locality Teams in North Tyneside:

- **Shiremoor Children's Centre:** tel. 0191 643 2110
- **Riverside Children's Centre:** tel. 0191 643 8899
- **Howdon Children's centre:** tel. 0191 643 2229
- **Whitley Bay Customer First Centre:** tel. 0191 643 8804

Services working in Locality Teams include Family Partners, Care and Connect, School Nurses and Health Visitors.

Family Partners

Family Partners work with families who need support and:

- are dedicated to the family
- look at what is happening for the family as a whole
- give practical, hands-on support to the family
- have an assertive and challenging approach
- are supported by a plan agreed with the family and relevant services

Care and Connect

A community navigator works in each Locality Team. They can signpost to services and activities to support your family. Information is also available about local services online at: www.mycare.northtyneside.gov.uk

If you need someone in school to talk to in the first instance then please contact your child's Guidance Manager.