

The aims of Family Liaison Workers

“To offer early intervention, preventative support, guidance and advice to improve outcomes for students and their families within a school context, through working in partnership with parents, carers and other agencies”.

By working in partnership with school, parents will be encouraged to help and support their child and to find solutions to problems and concerns. Some issues are difficult for parents to raise – this is where Family Liaison Workers can help.

Students who have used our service say that having someone to talk to can help to overcome challenges and enables them to resolve issues for themselves. We recognise that every student and every family are unique so there is no one solution that works for everyone – by working together we can develop strategies that are the best fit for your own family’s circumstances.

How do I get help from a Family Liaison Worker?

You can speak to a Guidance Manager or contact Family Liaison Workers directly – we are based in the Guidance Managers’ Office (G1) in G Block.

Guidance Managers:

Mr Gibson

Mr Mogie

Mr Merrett

Mr Carr

Mr Jarvie

Miss Tate (Head of 6th form)

Family Liaison Worker contact details:

Email:

Alison Miller – AMiller@gshs.org.uk

Sarah Graham – SGraham@gshs.org.uk

Telephone: main school number

0191 216 1115



George Stephenson
High School

Family Liaison Workers

**Help and support for our
students and their families**



Who are the Family Liaison Workers?



Alison Miller



Sarah Graham

We work to support parents and carers to get the very best for their children at George Stephenson High School.

By working together we will help support our students to find solutions to problems or concerns that prevent our young people from getting the most from their school experience.

What do Family Liaison Workers do?

We work in a non-judgemental way to offer help and advice on a range of issues including:

- Attendance
- Home learning
- School policies and practices
- Healthy relationships/sexual health
- Support for challenging behaviour
- Emotional wellbeing
- Confidence
- Problem solving strategies
- Signposting to other services to support wellbeing

This list provides a general picture of the support we offer. There are many complex issues that can affect students as they progress through secondary school. Our service is here to prevent such issues from limiting their progress in school and their life chances beyond school.

Sometimes we link students to other local services so they receive the best support to meet their needs, this may be in relation to alcohol or drug misuse, eating disorders, complex emotional problems or family issues such as housing or debt.

How will Family Liaison Workers support students and their families?

- Friendly, non-judgemental one-to-one support, listening to you and giving confidential advice and guidance
- Drop-In – Monday lunchtimes. A chance for students in all year groups to have a general chat over lunch. Games and activities offered during the session.
- Information about relevant services in the local community, within North Tyneside and online.
- Home Visits
- Early Help Assessments – for complex problems that may require support from services outside of school.
- An opportunity to discuss concerns about yourself, friends or family.